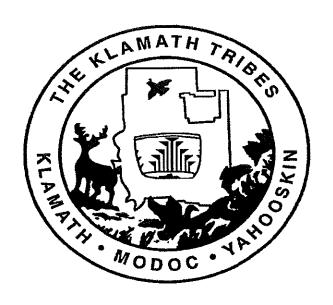
LOCALLY DEVELOPED PUBLIC TRANSIT HUMAN SERVICE COORDINATED TRANSPORTATION PLAN

December 2006 Updated 2009





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INTRODUCTION

This document is presented in response to the new requirement placed upon Basin Transit Service and The Klamath Tribes in Klamath County by the Public Transit Division (PTD) of the Oregon Department of Transportation (ODOT). This material follows the instructions given by PTD at the workshop of July 21, 2006.

The plan is required to follow four (4) major steps to satisfy the requirements. Those steps are 1.) Stakeholder Involvement; 2.) Data and Information Collection; 3.) Identifying Needs; and

4.) Establishing Priorities. This document has covered each of the four categories and is set out as separate chapters as shown below.

It should be noted that this report is a result of a cooperative effort between Basin Transit Service and the Klamath Tribes and represents their best efforts to develop the plan. This document is not offered as a professional planning document. Rather, this is a good faith product of combined local staff persons only.

CHAPTER 1

STAKEHOLDER INVOLVEMENT

Following the suggested list offered by PTD, a mailing list was formulated of all known transportation providers and user organization/groups in Klamath County. (The mailing list is included as Attachment #1.)

Each of the persons/organizations on the mailing list received an invitation to attend a Stakeholder Group meeting that was held on October 20, 2006 from 2:00 PM until 4:00 PM. A questionnaire was mailed out with the invitation and requested to be returned by mail or in person at the Stakeholders meeting. Additionally, questionnaires were made available at the meeting. (Letter of invitation and questionnaire are included as Attachment #2.)

In November 2008, non-respondents from the 2006 survey were sent another copy of the original survey. We received eleven additional responses. Four respondents provide no services. Pelican Point Assisted Living, Klamath County Goodwill, and Klamath County Mental Health provide services specific to their clients. Klamath Community College contracts with Basin Transit Service to offer fre transportation for KCC students. Klamath Falls City Schools provided us with detailed information including maps for their services and service area (Data attached as Attachment #3). Overall, coverage of the Klamath Falls Urban Growth Boundary is good. Access to services for clients in outlying areas is limited.

The stakeholder group meeting was held on October 20, 2006. The following persons attended:

Ernest Palmer

Basin Transit Service

Jana DeGarmo

The Klamath Tribes

Carol Small

Basin Transit Service

Curtis Raines

The Klamath Tribes

Ginette Lewis

The Klamath Tribes

Les Wilson

Klamath County Planning

Heidi Thueson Klamath County Mental Health Trina Lee Dept of Human Services

Julie Brown RVTD Translink Beverly Leigh DHS/Gospel Mission

Anne Hartnett West Dialysis

PUBLIC INVOLVEMENT

In 2006, two public meetings were held to obtain public input to the Plan. Both meetings were poorly attended by general public and STF clientele. In February 2009, a rider sample survey was conducted at the Basin Transit Service downtown transfer station from 10:00-11:30 (survey form attached as Attachment #4). This allowed us to sample 5 cycles of drop-off and pick-up. Seventeen riders were willing to fill out our survey; four did not wish to participate. Of survey respondents, fourteen reported the bus is their primary source of transportation; additionally, five riders cite it as their only transportation. The survey showed the primary uses among the respondents are shopping (thirteen), followed by medical appointments (eleven). Using the bus to get to work, school, entertainment, and recreation was listed equally at nine each (riders were allowed to select more than one destination). In response to the question: The bus schedule fits my needs; the greatest response was "most of the time" from ten respondents, with two others writing in, yes. Only one respondent selected "hardly ever". Two respondents each selected "always" and "sometimes". Respondents were also asked about additional forms of transportation; again they were allowed to select more than one option. Thirteen reported using the bus, eight "walk", five "drive myself", four "ride with friends/family" and "bicycle", with three reporting they use a "taxi". Respondents were provided a space for comment. A majority of the comments were related to the service: great job, bus is great, better than driving most of the time. Two respondents requested additional service; a stop closer to the credit union center, and an additional run every hour to Klamath Community College.

CHAPTER 2

DATA AND INFORMATION COLLECTION

The first set of information collected was to attempt to develop an inventory of existing transportation services available in Klamath County. Recognizing that this may not be a complete or all-inclusive listing due to the low stakeholder participation, the inventory includes:

1. BASIN TRANSIT SERVICE

Fixed Route – Monday through Friday 6:00 am – 7:00 pm Saturday 10:00 am – 5:00 pm

Dial-A-Ride - Monday through Friday 6:00 am - 7:00 pm Saturday 10:00 am - 5:00 pm

2. THE KLAMATH TRIBES

Fixed Route - Monday - Chiloquin to Klamath Falls and return trip Chiloquin

Thursday - Chiloquin to Beatty through Klamath Falls to Chiloquin, back to Klamath Falls and Beatty if necessary

Dialysis Route -

Monday - Wednesday - Friday

Currently serving 4-four regular clients

Also transports on Holidays and days of office closures

Service open to the community, Tribal members given priority

Dial-A-Ride -

Scheduled medical/dental transports going to the following:

Transport Tribal clients from Klamath Falls and Chiloquin to Klamath Tribal Medical and Dental Clinics in Chiloquin

Transport clients from Chiloquin to Klamath Falls for medical and dental appointments

Medical Transports to Medford, Bend and as far North as Portland

Coordinate with Klamath Tribal Health & Family Services, who only transport Federally recognized Tribal members to medical/dental appointments

3. SAGE STAGES - Modoc Transportation Agency Alturas, California

Monday & Friday Transport from Alturas, CA to Redding, CA

Monday - Tuesday - Wednesday - Thursday - Friday Transport from Alturas, CA to Susanville, CA to Reno, NV

Wednesday ONLY Transport from Alturas, CA to Klamath Falls, OR

4. MILLENNIUM TRANSPORT SERVICE INC. - Based out of Coos Bay, OR

Wheelchair and Stretcher Van services, locally and long distance, ambulatory door- through-door service, ground transportation for small or large (up to 8 passengers) groups to any destination within Oregon. Coos Bay, Grants Pass, Medford, Roseburg and Klamath Falls.

5. THE SHUTTLE - Klamath Falls, OR

Daily transport service from Klamath Falls, OR to White City, OR Medford, OR and Ashland, OR. Wheelchair accessible, van availability and delivery service. AMTRAK connection bus service

6. YELLOW CAB - Klamath Falls, OR

Transport daily, wheelchair accessible, van availability and delivery service.

7. KLEOS - Chiloquin, OR

Transport KLEOS clients who are children with emotional and mental disabilities.

8. KLAMATH BASIN SENIOR CITIZENS' COUNCIL - Klamath Falls, OR

Transport program clients who are senior citizens.

9. REACH, Inc. - Klamath Falls, OR

Transport REACH clients who are persons with disabilities.

10. KLAMATH COUNTY MENTAL HEALTH - Klamath Falls, OR

Transport Mental Health clients for medical treatment, therapy and secure medical transports.

11. TRANSLINK Consortium

Provides transportation funds for OHP Plus clients to medical appointments.

12. OREGON DEPARTMENT OF HUMAN SERVICES - Klamath Falls, OR

Providing transportation to clients for medical and employment appointments through bus passes and volunteer drivers.

13. DISABLED AMERICAN VETERANS

Providing transportation to clients for veteran services out of County primarily White City and Roseburg.

14. THE SALVATION ARMY

Providing bus passes to low-income clients for use in the Klamath Falls urban growth boundary area.

15. THE KLAMATH FALLS GOSPEL MISSION - Klamath Falls, OR

Providing bus passes to low-income clients for use in the Klamath Falls urban growth boundary area. They also have van services available to clients for work, medical and educational trips in the Klamath Falls urban growth boundary area.

16. CLASSIC TAXI - Klamath Falls, OR

A private cab company providing traditional taxi services in the Klamath Falls area.

17. KLAMATH FALLS RETIREMENT CENTERS AND ASSISTED LIVING CENTERS

Virtually every such facility in Klamath Falls has their own van or cutaway bus for transporting their residents.

VEHICLE INVENTORY

A listing of vehicles available from STF providers is attached as Attachment # 5

DEMOGRAPHICS

Demographic Profile

Study Area Description and Demographic Summary

Basin Transit Service (BST) provides transit service for Klamath County residents with a goal to provide a safe and direct means of travel. BTS provides service to the areas within the greater urban growth boundary of Klamath Falls.

Based on 2000 U.S. Census information about sixty-five percent of Klamath County's population lives within the Klamath Falls Urban Growth Boundary. However, the City of Klamath Falls is unique in Oregon in sense that over half the residents in the urban area live outside the city limits in unincorporated Klamath Falls. Table 1 shows the population of the urban growth area from Census tract information with 2007 estimates and population projections provided by consultants Johnson Gardner as part of the city of Klamath Falls Economic Opportunities Analysis Study.

Table 1 Population

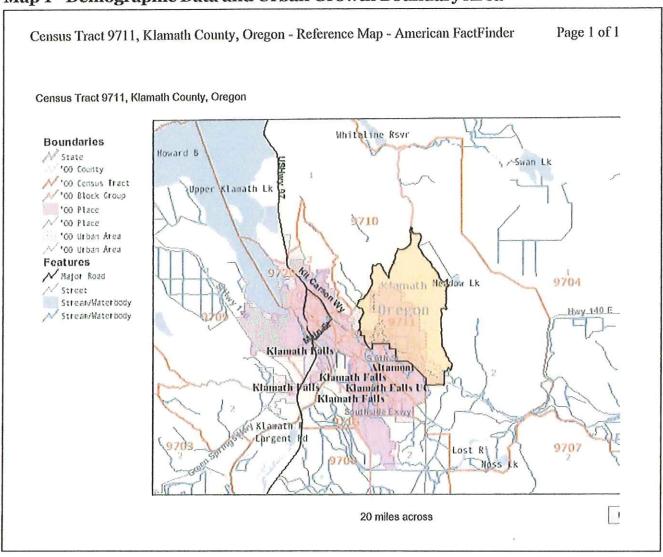
Årea	2000	Popul 2007		2015
Klamath County	63,775	65,815	66,968	68,851
Klamath Falls Urban Growth Boundary	41,344	44,321	44,984	46,249

<u>Source</u>: US Census Bureau, City of Klamath Falls, Population Research Center and JOHNSON GARDENER

The long term Klamath County forecast estimates growth of 8,944 new residents through 2030 with an average annual growth rate of 0.55%.

The sections below provide statistics about the age, level of disability, veteran population and income levels of residents living within the Basin Transit Service area with summary information from 2000 Census Tracts 2011 through 2020 used to identify information specific to the Klamath Falls Urban Growth boundary. The following demographic factors help to provide an informed picture of the market for public transportation in Klamath County. We have used 2000 Census data to analyze demographic characteristics as this dataset remains the most current source of detailed information for these purposes.





Age

Table2 shows the age distribution of the population in the Basin Transit Service area (Klamath Falls UGB), reported in the 2000 Census compared to the county as a whole and the State of Oregon. The senior population 60 or over within the BTS area is two percentage points higher than the statewide average (16.6%) but lower than the countywide senior population by percentage.

Table 2 Age Distribution

		Klamath Falls th Boundary	Klamath County Total Population	State of Oregon	
Age Category	Number	Percent	Percent	Percent	
Under 20 years	11,265	29.1	28.5	27.6	
20 - 59	20,152	52.1	51.9	55.8	
60-64	1,524	3.9	4.7	3.8	
65 - 74	2,856	7.4	8.1	6.4	
75 Years +	2,916	7.5	6.8	6.4	

Disability Status

Table 3 shows a higher percentage disabled residents in of each of the age groups residing within the BTS area compared to the state. Overall nearly one out of four residents in the Klamath Falls UGB report some form of disability.

Table 3 Disability Status by Age Category

	Population in Urban Grov	Klamath Falls 4th Boundary	Klamath County Total Population	State of Oregon
Age Category	Number of Disabled residents	Percent disabled in age group	Percent disabled in age group	Percent disabled in age group
5 - 15 years	5667	6.9	7	6.3
16- 64 years	20882	22,3	21.6	17.4
65 and older	4911	45.7	43.3	41.5
Total	31460	23.2	22.4	18.8

Data Set: Census 2000 Summary File 3 (SF 3) - Sample Data

Geographic Area: Census Tracts 9711 -9720, Klamath County, Oregon

Veterans

Veterans are included in this profile of special needs populations because of the travel distance for medical services, typically to the VA in White City and Portland. While not all veterans require public or assisted transportation, segments of this population have special needs. 17.5 percent of residents in the BTS area civilian veterans, with the highest concentration living in Census tracts 9711 and 9713.

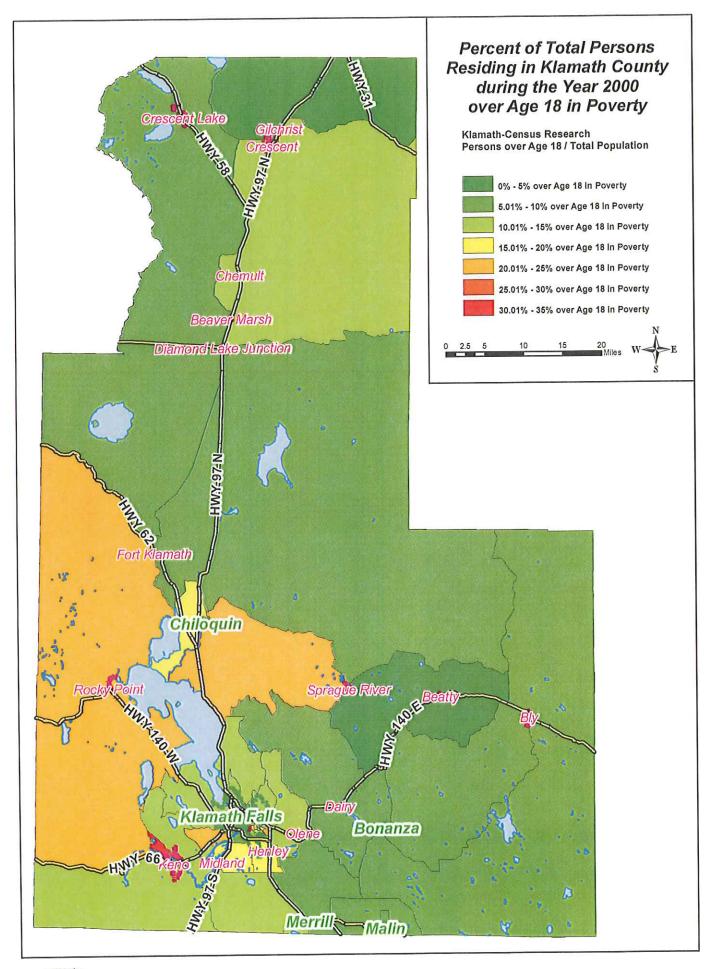
Table 4 Veteran Population

	Population in Klamath Fal Urban Growth Boundary		
Census Tract	Civilian Veterans	Percent	
9711	699	19.1	
9712	341	17.6	
9713	746	19.7	
9714	671	18.5	
9715	573	18.5	
9716	355	15.1	
9717	364	16.5	
9718	336	16.7	
9719	440	17.4	
9720	446	13.9	
Total	4971	17.5	

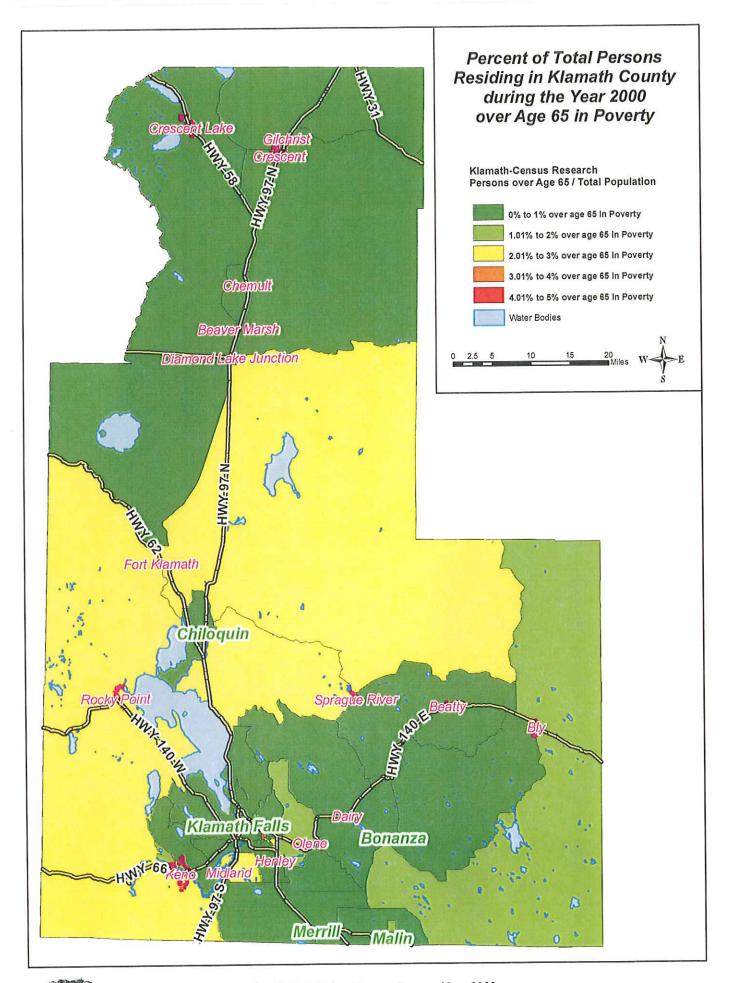
Table 5 Population in Poverty

Age Category	Population in Falls Urban Bounda	Growth	Klamath County Total Population	State of Oregon
	Income below Poverty level	Percent of age in poverty	Percent of age in poverty	Percent of age in poverty
Under 5 years			27%	17%
5 - 15 years			21%	13%
16- 64 years			16%	11%
65 years and older			8%	7%
Total			16%	11%

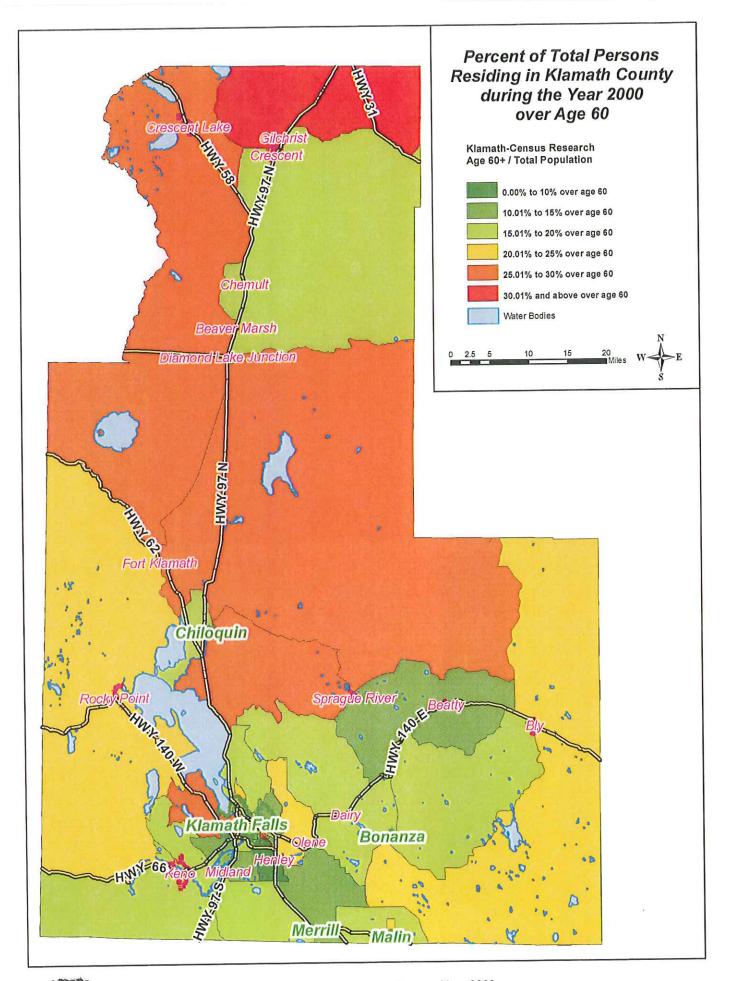
Les Wilson, Senior Planner for Klamath County was consulted on the original Plan in 2006. In 2009 he provided the updated five demographic maps showing Poverty, Age, and Disability by percentage in the geographic area of Klamath County.



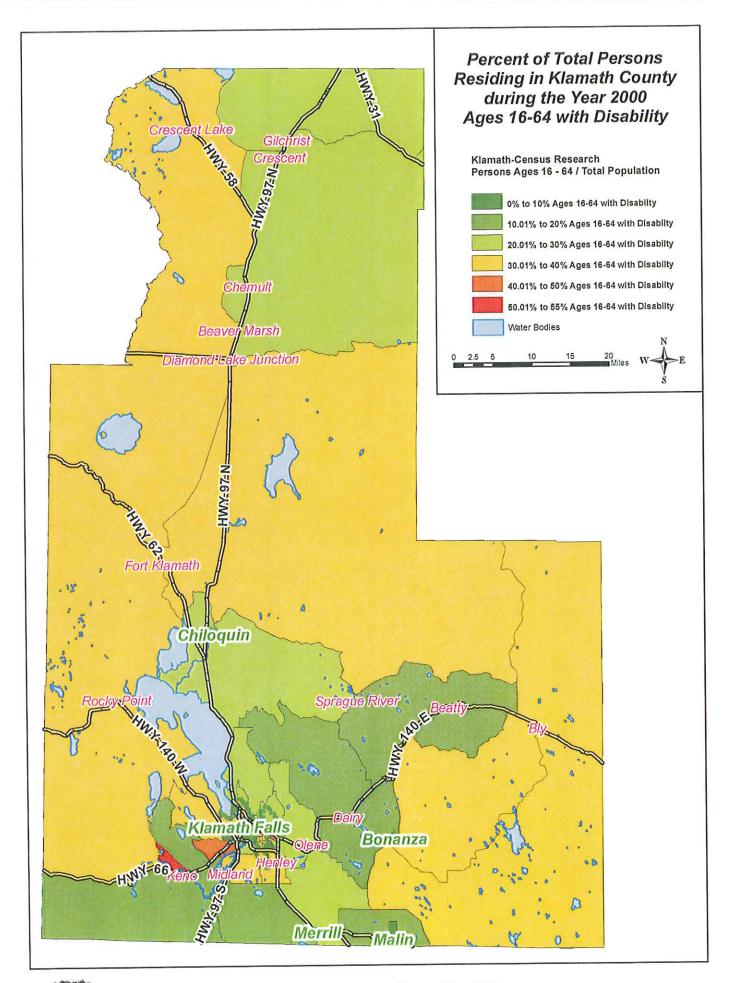




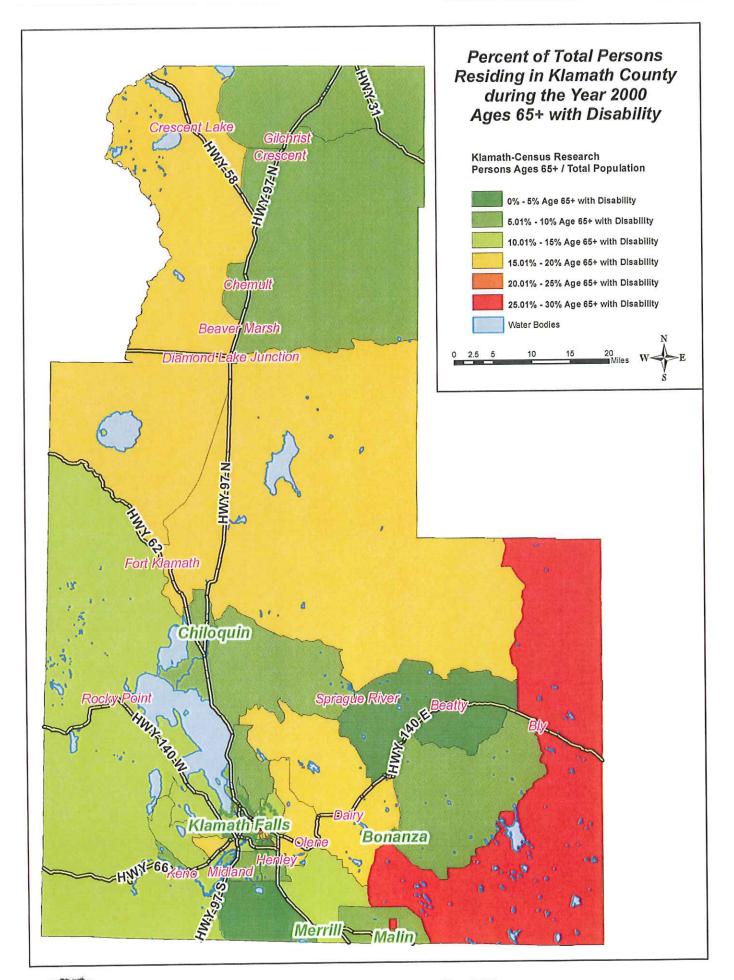














CHAPTER 3

IDENTIFYING NEEDS

The needs assessment comes from the Stakeholders Meeting and from the questionnaires submitted by Stakeholders who were unable to attend. Most of the suggestions for service improvements focused upon Basin Transit Service which is understandable considering that Basin Transit Service is the largest transportation provider and it serves the largest segment of the Klamath County population (45,000 citizens out of 65,000).

Here then in no particular order are the thoughts of the Stakeholders regarding service gaps or needs.

Anne Harnett - MWMC West Dialysis

More drivers and more vans for DAR Expand hours and days, run on holidays for buses and DAR Senior Citizens' van does not accommodate power wheelchairs

Beverly Leigh - County Commission on Children & Families/Gospel Mission

Clients unable to get to work outside of regular fixed route, i.e., Aqua Glass, NEW Expand hours and days, run on Sundays and holidays Transportation to MWMC in evenings Make it easier to certify for DAR

Heidi Thueson - Klamath County Mental Health

Quicker turnaround time for bus stop on Vandenberg Rd
Closer bus stop to OASIS on Richmond Rd
Special van service to transport OASIS clients due to inclement weather.
Transport clients that no longer come to OASIS, due to the new location and are NOT eligible for DAR
Transport OASIS clients to special activities.

Julie Brown - TRANSLINK

Special transportation for elderly people that are on Medicare, and on fixed income. Special transportation outside of district area for elderly and disabled patients to regular appointments, i.e., cancer treatment.

Trina Lee – DHS-Seniors & People with Disabilities

People that have income at 100% of Federal poverty level that are not elderly or disabled, not pregnant or receiving any State assistance, outside of medical. They have medical, that does not include medical transportation. Have regular OHP.

There is a 90-Day enrollment time lapse that occurs before eligibility for program. People need financial assistance for transportation until they are enrolled to fill in any gaps in service. Provide special services for people that need more assistance physical assistance than the norm.

Les Wilson - Klamath County Planning

Need Metropolitan Transportation Plan

Assess where bus stops need to be to better serve businesses, Senior Center, etc

Identify areas where clients live, identify poverty level areas, identify where disabled people live Identify numbers of Tribal members in Chiloquin area

Coordinate dispatch systems

Survey numbers of riders at each bus stop and their destinations

Ernest Palmer - Basin Transit Service

Developing area above weigh station, area north of OIT. Where will funds come to serve these areas Covering outlying areas

Transportation updated plan (per Trina)

Needs increase during the winter (per Anne)

Raising fares (per Anne)

AGENCIES THAT RETURNED QUESTIONNAIRE

2006 Respondents

Rogue Valley Transportation District Translink Medical Transportation Program 239 E. Barnett Rd.

Medford OR 97501

COBC Veterans Affairs 2819 Dahlia St Klamath Falls OR 97601

American Council of the Blind of Oregon – Klamath Chapter 3500 Summers Lane #27 Klamath Falls OR 97603

SPOKES Unlimited 415 Main Street Klamath Falls OR 97601

Klamath Health Partnership 2074 S. 6th Street Klamath Falls OR 97603-3372

Merle West Medical Center 2865 Daggett Avenue Klamath Falls OR 97601

Klamath County Developmental Disabilities Office 900 Richmond Klamath Falls OR 97601 Chiloquin Community Resource Committee 30242 Hwy 97 N Chiloquin OR 97624

Integral Youth Services 1011 Main Street Klamath Falls OR 97601

Classic Taxi Co 1308 East Main Street Klamath Falls OR 97601

Pe'Peep'Aak Congregate PO Box 1275 Chiloquin OR 97624

Chiloquin Visions In Progress Chiloquin Community Center PO Box 204 Chiloquin OR 97624

West Dialysis Center 2230 Eldorado Blvd Klamath Falls OR 97601

2009 Respondents

Pelican Point Assisted Living & Memory Care 615 Washburn Way Klamath Falls OR 97601

Klamath County Mental Health 3314 Vandenberg Rd Klamath Falls OR 97603

Sky Lakes Cancer Treatment Center 2610 Uhrmann Rd Klamath Falls OR 97601

City of Chiloquin PO Box 196 Chiloquin OR 97624

Klamath County Public Health 403 Pine St. Klamath Falls OR 97601

Early Childhood Intervention 2858 Eberlein Klamath Falls OR 97603

Klamath Housing Authority

PO Box 5110 Klamath Falls OR 97601

Southern Oregon Goodwill Industries 3401 Washburn Way Klamath Falls OR 97603

Klamath Basin Senior Citizens Council PO Box JE Klamath Falls OR 97602

Klamath Community College 7390 S. 6th St. Klamath Falls OR 97603

Klamath Falls City Schools 1336 Avalon St. Klamath Falls OR 97603

Suggestions for Unmet Needs

Extended operating hours on Saturdays
Operate on Holidays
Operate on Sundays
Service to more rural areas for transportation to and from work
Time between buses
Transport to and from Chiloquin to Klamath Falls 5-days a week for workers 2-3 days for folks needing to be in town for business, shopping, medical appointments, etc
Extended operating hours for transit buses – too early closing

CHAPTER 4

ESTABLISHING PRIORITIES - Basin Transit Service

The transportation priorities identified by this planning effort and endorsed by the Governing Body of Basin Transit Service are as follows.

- 1. Continued support if all existing services to include operating, planning, marketing, and capital needs. At a minimum those existing providers are listed in Chapter 2 of this document.
- 2. Expansion of existing services to meet the needs identified by this plan such as more days of operation, expanded operating hours, and more service outside of the current service area.
- 3. Creation of new service providers to meet the needs identified by this plan.
- 4. Creation of more coordination to improve efficiencies in existing providers and thereby expand services.

ESTABLISHING PRIORITIES - The Klamath Tribes

The transportation priorities identified by the planning effort and endorsed by the Klamath Tribes Tribal Council are as follows:

- 1. Continued support of all existing services to all clients in the service area with priority given to tribal elders and disabled persons and to include operating, planning, marketing, and capital needs.
- 2. Expansion of existing services, especially with the fixed bus route, to meet the needs of all clients in the service area, such more days, hours, capital, and equipment.
- 3. Being able to expand and improve existing services to accommodate more clients in the northern rural areas of the Klamath Tribes services area and former reservation boundaries.
- 4. Creation of improved coordination to reduce inefficiencies with existing providers and expand services.

BEFORE THE BOARD OF DIRECTORS

OF BASIN TRANSIT SERVICE TRANSPORTATION DISTRICT

IN THE MATTER OF APPROVING ORDER THE LOCALLY DEVELOPED RU	IRAL)	RESC	LUTION AND	
TRANSPORTATION PLAN	JIG IL)	NO	2006-11	
WHEREAS, this matter came before	the Board at	it's meeting of	Decemb	er 13, 2006; and	
WHEREAS, THE District has been d Public Transit Division, to create a rural plan Klamath County as a condition of receiving t	/inventory of	existing servi	ces and u	<u>-</u>	
WHEREAS, the guidelines for this pl which are Stakeholder Involvement, Data Co and					
NOW AND THEREFORE, the Board of Dir Klamath County, Oregon, RESOLVES AS I		in Transit Serv	vice Tran	sportation District of	
That the plan/inventory presented to t adopted as the official document for this purp			required	I criteria and is hereb	у
DATED this 13 th day of December 2006.					
		DIRECTORS RANSPORTA	-		
	TED SWAN	, CHAIRPEI	RSON		
	CAROL SM	ALL, RECOR	DING S	ECRETARY	
	JAMES UEI	RLINGS, LEC	AL COU	JNSEL	

TRIBAL COUNCIL RESOLUTION #2006-

TRIBAL COUNCIL RESOLUTION APPROVING THE LOCALLY DEVELOPED RURAL TRANSPORTATION PLAN FOR THE COMMUNITY SERVICES DEPARTMENT TRANSPORTATION PROGRAM.

Whereas,	The Klamath and Modoc Tribes and the Yahooskin Band of Snake Indians signed	the
	Treaty of 1864 establishing the Klamath Reservation; and	

Whereas, The General Council of the Klamath membership is the governing body of the Tribes, by the authority of the Constitution of the Klamath Tribes (Article VI, & VII, Section IV E) as approved and/or adopted by the General Council amended on November 25, 2000; and

Whereas, The Klamath Indian Tribes Restoration Act of August 27, 1986 (P.L. 99-398) restored to federal recognition of the Sovereign Government of the Tribes' Constitution and Bylaws; and

Whereas, The Klamath Tribes Tribal Council is the elected governmental body of the Tribes and has been delegated the authority to direct the day-to-day business and governmental affairs of the Klamath Tribes under the general guidance of the General Council (Constitution, Article VII, Section I; Tribal Council By-laws, Article I); and

Whereas, this matter came before the Klamath Tribal Council at its regular meeting on; and;

Whereas, The Klamath Tribal Council has agreed to the requirement that in order to receive future state and federal funds form the Oregon Department of Transportation, Public Transit Division the Community Services Department shall prepare a rural plan/inventory of existing services and unmet needs in Klamath County; and

Whereas, the guidelines for this plan/inventory are specific to four areas to be addressed which are 1) Stakeholder Involvement; 2) Data Collection; 3) Identifying Needs; and 4) Establishing Priorities; and

Whereas, The Klamath Tribal Council is aware that this plan/inventory is only for the purposes of supporting the Tribal Transit Program which is operated through the Community Services Department and no other Transportation Plan shall be affected; and

Now therefore be it resolved, The Klamath Tribal Council has agreed to the requirement that in order to receive future state and federal funds form the Oregon Department of Transportation, Public Transit Division, the Community Services Department shall prepare a rural plan/inventory of existing services and unmet needs in Klamath County.

Certification

Allen Foreman Chairman The Klamath Tribes	Torina C Secretar The Klai		
We, the undersigned, Tribal Council Chair that at a scheduled Tribal Council meetin Tribal Council duly adopted this resolut	ng held on the	day of for,	, 2004, the opposed, and
We the undersigned. I fibal Council Chair	man and secretary	or me Krama	in thoes, as hereby coming

Attachment 1

List of addresses and contacts sent cover letter and survey. Non-respondents from 2006 were sent the survey again in 2009.

Klamath Basin Senior Citizens Council PO Box JE Klamath Falls OR 97602 ATTN: Mike O'Brien

Clairmont Retirement Center 151 N Williams Klamath Falls OR 97601

Comfort Care 1735 Kane St Klamath Falls OR 97603

Crystal Terrace 1000 Town Center Dr Klamath Falls OR 97601

Eldorado Heights Assisted Living Community 2130 Eldorado Bl Klamath Falls OR 97601

Linkville House ATTN: Tracey Amaral 2437 Kane Street Klamath Falls OR 97603

Pelican Pointe Assisted Living & Memory Care 615 Washburn Way Klamath Falls OR 97603

Oregon Institute of Technology 3201 Campus Dr Klamath Falls OR 97601

Klamath Community College 7390 South 6th Street Klamath Falls OR 97603

Sandra Zaida Community Development Director PO Box 237 Klamath Falls OR 97601

Alwin Turiel Klamath County Planning Manager 305 Main St Klamath Falls OR 97601 Bill Brown Klamath County Chairman 305 Main St Klamath Falls OR 97601

Jeff Ball City of Klamath Falls 500 Klamath Avenue Klamath Falls OR 97601

Debbie Chapman STF Committee: Chairperson 1726 Chinchilla Way Klamath Falls OR 97603

Margaret Rasner STF Committee Member 6621 Hilton Klamath Falls OR 97603

Sylvia Christman STF Committee Member 235 Haskins Ave Klamath Falls OR 97601

Tracey Amaral STF Committee Member 6033 Shasta Way Klamath Falls OR 97603

Caleb Vaughn STF Committee Member 1640 N Eldorado Klamath Falls OR 97601

Virginia Bilyeu STF Committee Member 2175 Eldorado #304 Klamath Falls OR 97601

Seniors & People with Disabilities 714 Main St Klamath Falls OR 97601 DHS Children, Adults & Families 700 Klamath Ave, Suite 100 Klamath Falls OR 97601

Klamath County Mental Health 3314 Vandenburg Rd Klamath Falls OR 97603

Klamath County Public Health Department 403 Pine St Klamath Falls OR 97601

Vocational Rehabilitation 801 Oak St Klamath Falls OR 97601

MWMC 2865 Daggett Ave Klamath Falls OR Contact Person: Laura Drew, Director of Patient Resources

Klamath Radiology 2900 Daggett Ave Klamath Falls OR 97601

Cascade East 2801 Daggett Ave Klamath Falls OR 97601

Occupational Health 2621 Crosby Ave Klamath Falls OR 97603

Peak Performance 2621 Crosby Ave Klamath Falls OR 97603

Cancer Treatment Center 2610 Uhrmann Klamath Falls OR 97601

West Dialysis Center 2230 N Eldorado Klamath Falls OR 97601 Klamath Regional Rehabilitation 711 Washburn Way Klamath Falls OR 97603

VA Clinic 2819 Dahlia St Klamath Falls OR 97601

Klamath Open Door Clinic 2074 South 6th Klamath Falls OR 97601

Klamath Walk-In Care Center 2655 Shasta Way Suite 7 Klamath Falls OR 97603

Klamath Medical Clinic 1905 Main St Klamath Falls OR 97601

Disabled American Veterans 2809 Avalon Klamath Falls OR 97603

Klamath Falls City Schools 1336 Avalon St Klamath Falls OR 97603

American Council for the Blind ATTN: Jan Chance 3500 Summers Lane #27 Klamath Falls OR 97603

Klamath Housing Authority 1445 Avalon Klamath Falls OR 97603

Lutheran Community Services 2545 Eldorado Klamath Falls OR 97601

Oasis 900 Richmond St Klamath Falls OR 97601 Developmental Systems Ave 1234 Oak St Klamath Falls OR 97601

REACH, Inc ATTN: Cindy Meecham or Chuck Smith 2300 Maywood Klamath Falls OR 97601

Goodwill 3401 Washburn Way Klamath Falls OR 97603

Early Childhood Intervention 2838 Eberlein Klamath Falls OR 97603

Klamath Falls Gospel Mission PO Box 87 Klamath Falls OR 97601 ATTN: Kent Berry

The Salvation Army 1803 Main St Klamath Falls OR 97601 ATTN: Debi Leighton

Klamath Lake Counties Community Action Services 305 Main St Klamath Falls OR 97601 ATTN: Beverly Leigh

SPOKES 415 Main St Klamath Falls OR 97601

Integral Youth Services 115 N 10th St Klamath Falls OR 97601

Klamath Crisis Center PO Box 1358 Klamath Falls OR 97601 The Shuttle 445 S Spring St Klamath Falls OR 97601

Classic Taxi Klamath Falls OR 97603

Klamath Tribes PO Box 436 Chiloquin OR 97624

Millennium Transport PO Box 1088 North Bend OR 97459

Klamath Youth Development 2200 N Eldorado Klamath Falls OR 97601

Luther Square Retirement Village 2314 Homedale Rd Klamath Falls OR 97603

Marquis Care at Plum Ridge 1401 Bryant Williams Dr Klamath Falls OR 97601

Gerry Baksys Herald & News PO Box 788 Klamath Falls OR 97601 Kla-Mo-Ya Casino 34333 Hwy 97 North Chiloquin, OR 97624

Wemble House 121 Iowa St. Klamath Falls, OR 97601

Pe'Peek'Aak Congregate P.O.Box 1275 Chiloquin, OR 97624

KCTC "Klamath Community Treatment Center" 5160 Summers Lane Klamath Falls, OR 97603

KADA "Klamath Alcohol and Drug Abuse Inc." 310 S. 5th Street Klamath Falls, OR 97601

Forest Service 38500 Hwy 97 North Chiloquin, OR 97624

Chiloquin High School P.O.Box 297 Chiloquin, OR 97624

Chiloquin Elementary School P.O.Box 375 Chiloquin, OR 97624

Chiloquin Vision in Progress Attention: Chuck Wells P.O.Box 204 Chiloquin, OR 97624

Chiloquin Community Center P.O.Box 204 Chiloquin, OR 97624 Chiloquin City Hall Attention: Chiloquin City Council P.O.Box 196 Chiloquin, OR 97624

Economic Development Committee Attention: Tom Burns 30242 Hwy 97 North Chiloquin, OR 97624

The Village Clinic P.O.Box 357 Chiloquin, OR 97624

Chiloquin Family Practice P.O.Box 466 Chiloquin, OR 97624

Jeld Wen 3250 Lakeport Brid Klamath Falls, OR 97601

Attachment 2

Copy of the cover letter and survey sent to the agencies listed in attachment 1.



SOUTH CENTRAL OREGON ECONOMIC DEVELOPMENT DISTRICT

PO Box 1529 • Klamath Falls, Oregon 97601 Phone (541) 884-5593 • Fax (541) 884-6738

November 21, 2008

Re: Special Transportation Fund Plan

Dear Stakeholder:

The Oregon Department of Transportation is requiring all districts that apply to receive funds for special transportation needs to have an approved plan to qualify.

In 2006 Basin Transit Service and the Klamath Tribes co-authored the Klamath Special Transportation Plan. The plan addresses the needs for seniors, disabled, and workforce transportation. The Plan was submitted to the Oregon Department of Transportation for review. They have asked us to obtain additional stakeholder input.

Please fill out the enclosed survey and return it to:

SCOEDD

Attn: Christina

PO Box 1529

Klamath Falls, OR 97601

Thank you for your assistance with this project.

Sincerely,

Christina Ingram

Community Development Specialist

SCOEDD

Enc. - Survey

Stakeholders Survey

PLEASE PRINT OR TYPE

Organization Name	e:	
Mailing Address:	·	
Telephone Number	::	
E Mail Address:		
Contact Person:	1	
Do you provide any	transportation in Klamath County? Yes No If so,	
On average	how many people or transports do you provide per month?	
On average	how many people are below poverty line?	
Number of c	clients age 60 years or older?	
	clients report disabilities?, please list 5 major types.	
Number of c	lients under the age of 55 that report disabilities?	
Type of transport	Fixed bus route Route deviated Intercity bus & rail Shuttle Demand-response Taxi Vanpools Rideshare Volunteer driver programs Other transportation services	

Do you overlap services with other providers or companies in Klamath County? If so, who and what services?
Where do the majority of your clients with disabilities request transports? Ex: Spokes Unlimited, AFS office, etc.
Where do the majority of your client's age 60 years old and older request transports? Ex: Senior Center, Doctor's appointments, grocery shopping, etc.
Where do the majority of your low-income clients request transports? Ex: AFS office, doctor's appointments, grocery shopping, etc.
Where do the majority of your low-income disabled clients live? Comfort Care Klamath Regional Rehabilitation Center Linkville House Marquis Care at Plum Ridge Pelican Pointe Assisted Living Hilyard apartments Private Residence other If other please list.
What hours of operation does your organization operate its transport services? 8:00 a.m. to 5:00 p.m Before 8:00 a.m After 5:00 p.m Other
What days does your organization operate its transport services? Please check all that apply. Monday through Friday Sunday through Saturday on holidays Other if other please list
What type of funding does your organization operate with? Federal Grants ODOT Grants State Grants Other If other please list
What are your organization's service area boundaries? Klamath County Klamath Falls only statewide other if other please list

Does your organization have any travel time standards? Ex: No longer than 12 hours per day, etc. Does your organization charge fares for transports? Ex: \$1.00 per passenger, \$1.00 per mile, etc. If so please explain. What are your organizations program costs for your transports? Are there any unmet needs or gaps in transportation that your organization sees? Please list all. Does your organization consider there to be any wasteful duplication of services? If so, please explain. Does your organization have any recommendations for any unmet needs or gaps in services? Does your organization have a route map of your service area? If so please provide a copy. What organizations do you partner or coordinate with?

Attachment 3

Information provided by the Klamath Falls City Schools regarding their transportation for disabled students.

Stakeholders Survey

PLEASE PRINT OR	TYPE	- 01 - 11
Organization Name:	Klamath	talls City Schools
Mailing Address:	1336 Ava	lan Street
	KlanathF	alls OR 97603
Telephone Number:	(541)883-47	100
E Mail Address:	Peusahrens	bakfalls. K12.or. us
Contact Person:	Bill Feusa	chrens '
Do you provide any t	ransportation in Klamath Cou	nty? Yes No If so,
On average ho	ow many people or transports	do you provide per month? 1639 per da
On average ho	w many people are below pov	verty line? 5790
Number of cli	ents age 60 years or older? 🖊	Vone
	ents report disabilities? 12	9
If so, p	lease list 5 major types. Fal Refaudation	Otto Health Impaired
Dec	relognentally Delayed	Ted Maltiple Handstagged
Number of clie	ents under the age of 55 that re	eport disabilities? <u>129</u>
True of trongnout	Eivad ling route	
Type of transport	Fixed bus route Route deviated	
	Intercity bus & rail	
	Shuttle	
	Demand-response Taxi	
	Vanpools	- Andrew Control of the Control of t
	Rideshare	
	Volunteer driver programs	
	Other transportation services	

Do you overlap services with other providers or companies in Klamath County? If so, who and what services? Cruces to Students with affaired own schools. Washawe Cles and Countes with the chall district boundaries Where do the majority of your clients with disabilities request transports? Ex: Spokes Unlimited, AFS office, etc. Our Students with disabilities request transports? Ex: Spokes Unlimited, AFS office, etc. Our Students with disabilities request transports? Ex: Spokes Individual advention flass (The Students) of transportation of the Students If and transportation will be provided. The School district to the Minimuse of that provide transportation district the Where do the majority of your client's age 60 years old and older request transports? Ex: Senior Center, Doctor's appointments, grocery shopping, etc.
Where do the majority of your low-income clients request transports? Ex: AFS office, doctor's appointments, grocery shopping, etc.
Where do the majority of your low-income disabled clients live? Comfort Care Klamath Regional Rehabilitation Center Linkville House Marquis Care at Plum Ridge Pelican Pointe Assisted Living Hilyard apartments Private Residence other If other please list.
What hours of operation does your organization operate its transport services? 8:00 a.m. to 5:00 p.m Before 8:00 a.m After 5:00 p.m Other
What days does your organization operate its transport services? Please check all that apply. Monday through Friday Sunday through Saturday on holidays Other if other please list
What type of funding does your organization operate with? Federal Grants Private ODOT Grants State Grants Other If other please list. 10% of our School Transport of ton costs are rein burse doll the State with the excleption of extractorical and activities. What are your organization's service area boundaries? Klamath County Klamath Falls only statewide other if other please list. There may be a few stops out side the detaliant of the county of the county. Since We Selvice Makana H.S. as well. P. 37

Does your organization have any travel time standards? Ex: No longer than 12 hours per day, etc. Solvers Can WOKKAO More Than 10 hours per day
Does your organization charge fares for transports? Ex: \$1.00 per passenger, \$1.00 per mile, etc. If so please explain.
What are your organizations program costs for your transports? \$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
Are there any unmet needs or gaps in transportation that your organization sees? Please list all.

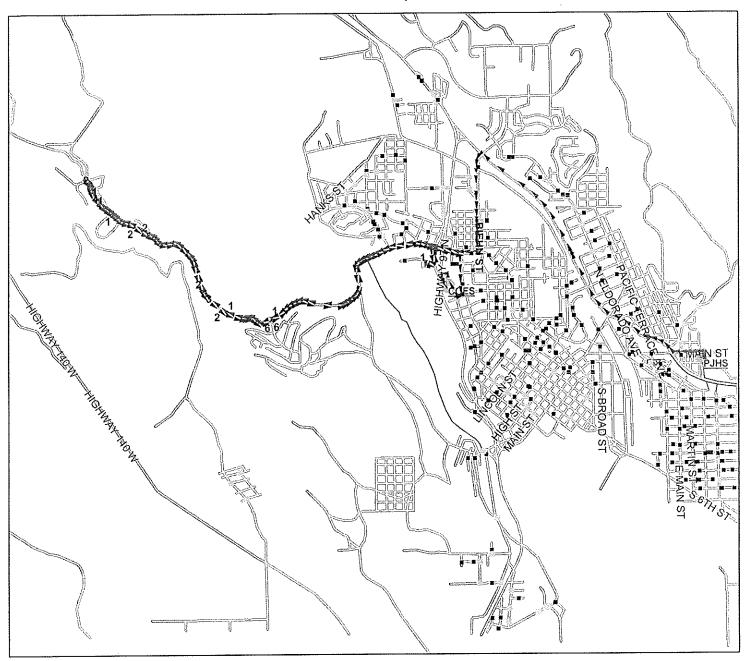
Does your organization consider there to be any wasteful duplication of services? If so, please explain.

Does your organization have any recommendations for any unmet needs or gaps in services?

Does your organization have a route map of your service area? If so please provide a copy.

What organizations do you partner or coordinate with?

Llandt County Sakal District



Route:

COES.001

Vehicle:

58

Anchor:

COES

Start Time:

7:12 AM

Pickups:

35

Distance:

10.79 mi.

Desc:

CONGER LAKESHORE

Driver:

McDonnell, Sandra

Max Load:

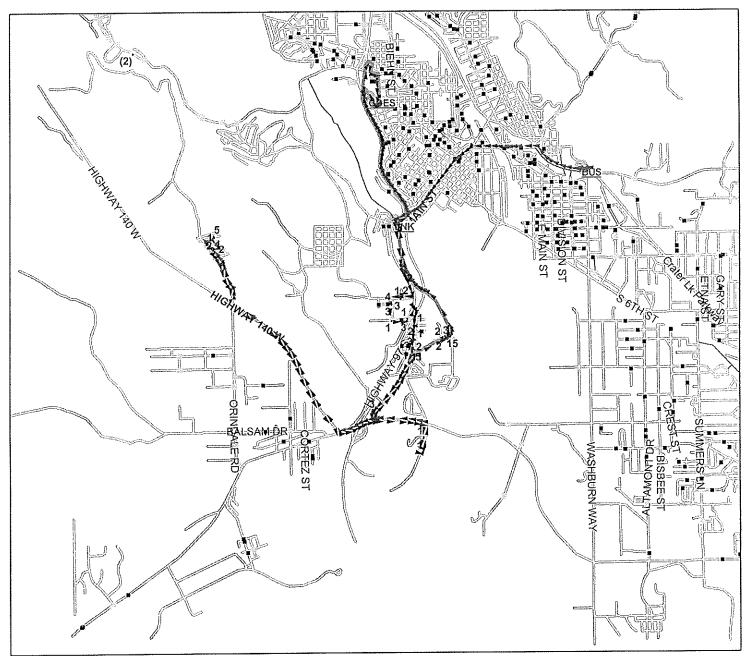
35

Arrival Time:

8:00 AM

Transfers On: Transfers Off: 0

Days:



Route: COES.002

Vehicle: 75
Anchor: COES
Start Time: 6:57 AM
Pickups: 107

Distance: 16.50 mi.

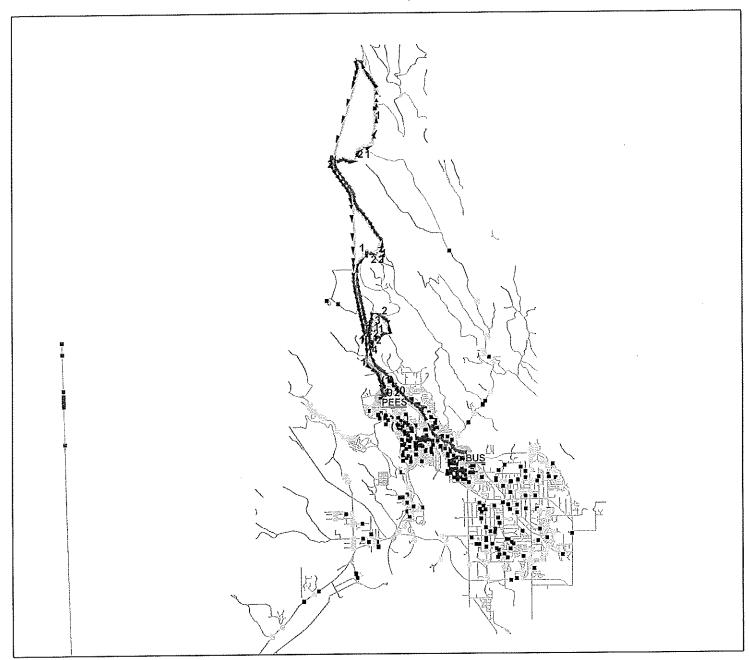
Desc: Conger Greensprings

Driver: Jones , Ellen

Max Load: 107
Arrival Time: 8:00 AM

Transfers On: 0
Transfers Off: 0

Days: MTWHF



Route:

PEL..003

Vehicle:

72

Anchor:

PEES

Start Time:

7:10 AM

Pickups:

77

Distance:

27.28 mi.

Desc:

: ALGOMA/ WOCUS/SH PINE

Driver:

Lockhart, Karen

Max Load:

77

max Load:

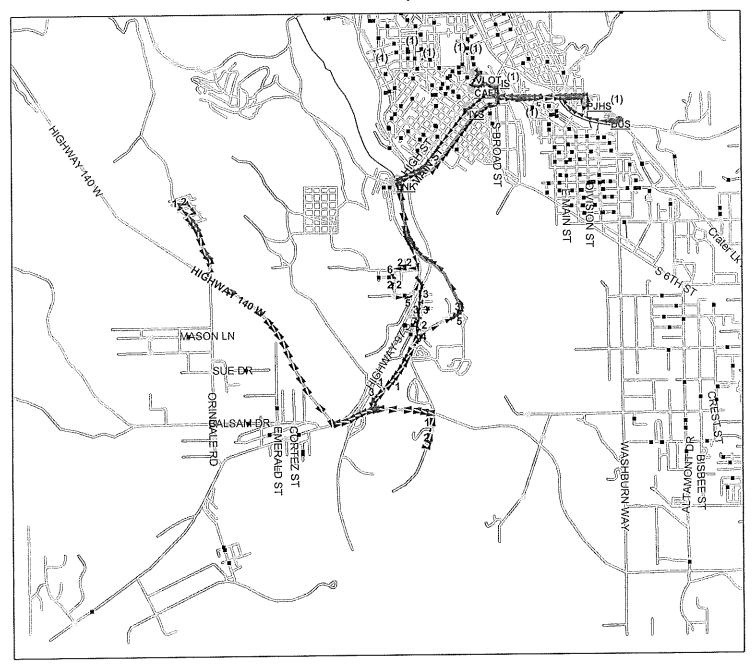
Arrival Time: 8:15 AM

Transfers On:

Transfers Off: 0

Days:

MTWHF



Route:

KP..004

Vehicle:

63

Anchor:

KUHS

Start Time:

6:33 AM

Pickups:

81

Distance:

17.28 mi.

Desc:

Greensprings

7:40 AM

Driver:

Plumondore, Phil

Max Load:

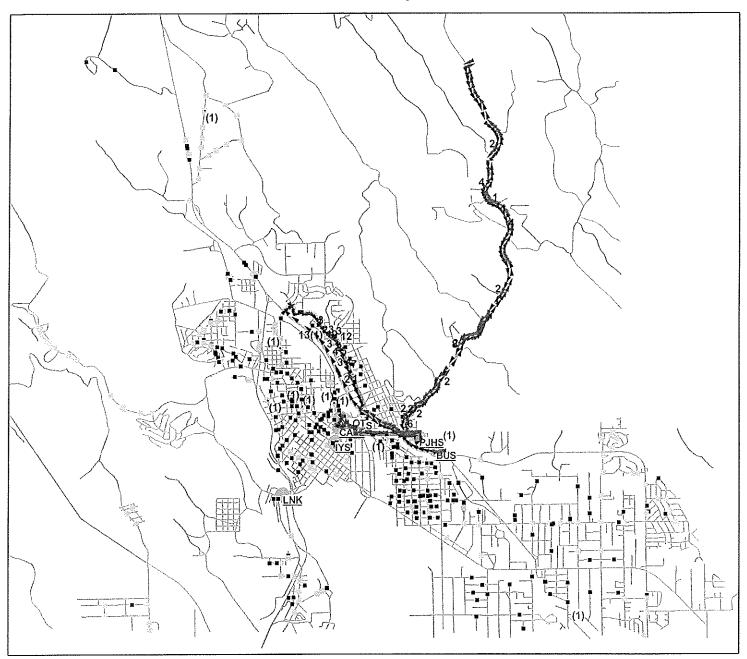
81

Arrival Time:

Transfers On: (

Transfers Off: 2

Days:



Route:

KP..005

Vehicle:

68

Anchor:

KUHS

Start Time:

6:40 AM

Pickups:

149

Distance:

16.39 mi.

Desc:

Old Ft Rd.

Driver:

Hesla, Rayette

Max Load:

149

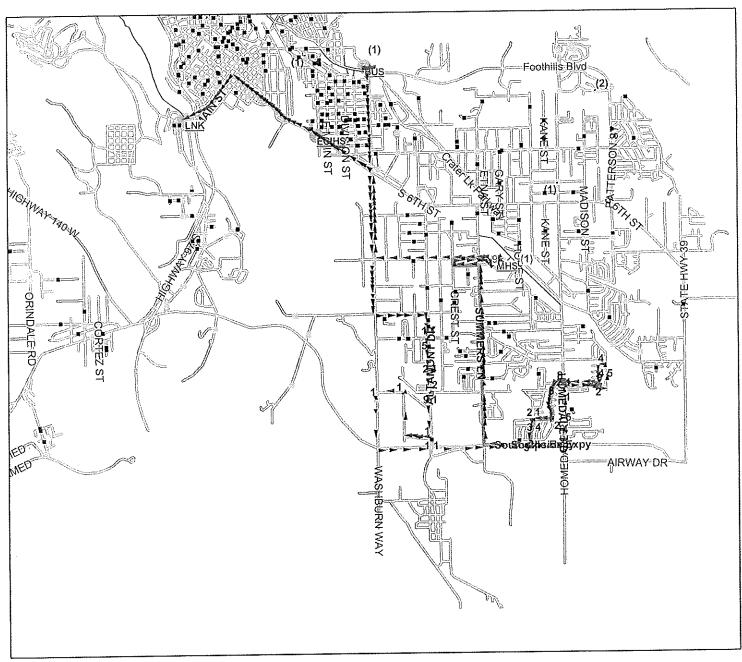
Arrival Time:

7:40 AM

Transfers On: 0

Transfers Off: 1

Days:



Route:

MHS..006

Vehicle:

86

Anchor:

LNK

Start Time:

6:42 AM

Pickups:

97

Distance:

17.31 mi.

Desc:

sc: MHS altamont/gatewood

Driver:

Robinson, Marie

Max Load:

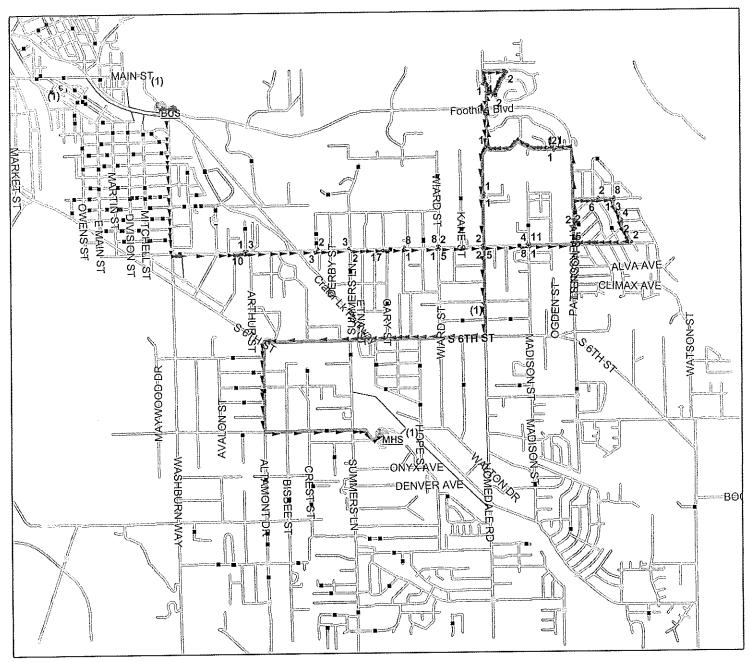
97

Arrival Time: 8:00 AM

Transfers On: 9

Transfers Off: 0

Days:



Route:

MHS..007

Vehicle:

78

Anchor:

MHS

Start Time: 6:49 AM

Pickups:

153

Distance:

9.93 mi.

Desc:

MHS Shasta/ Foothills

Driver:

Kezer, Jack

Max Load:

153

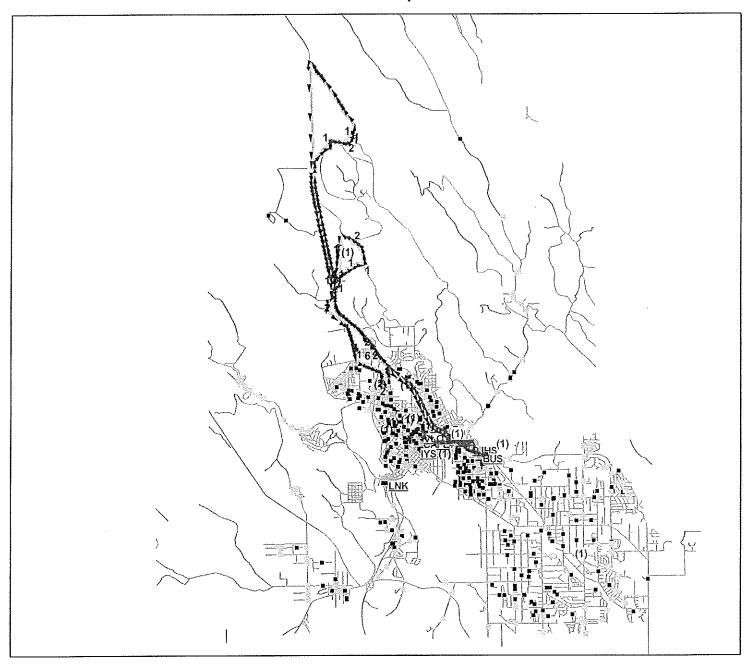
Arrival Time:

7:40 AM

Transfers On:

Transfers Off: 0

Days:



Route:

KP..008

Vehicle:

64

Anchor:

KUHS

6:37 AM

Start Time:

54

Pickups: Distance:

22.22 mi.

Desc:

Algoma/ SP/ Wocus

Driver:

White , Pam

Max Load:

54

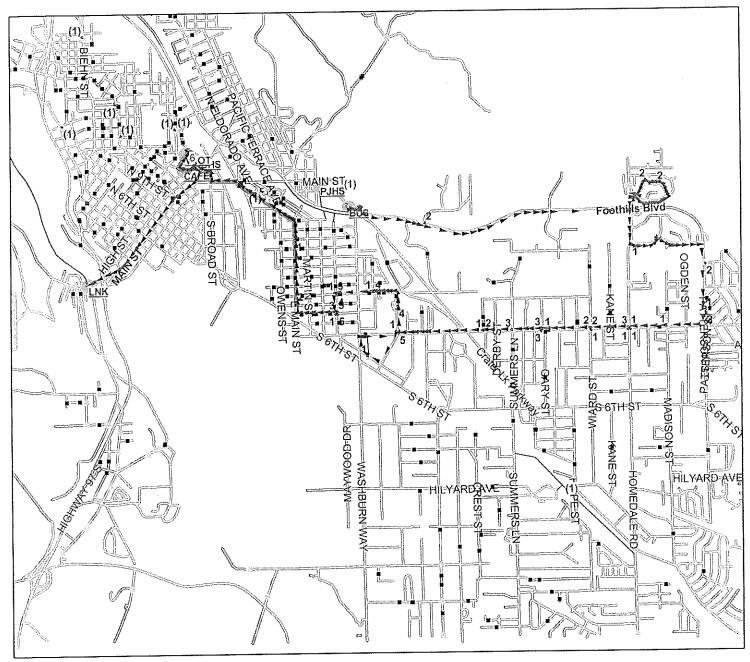
Arrival Time:

7:40 AM

Transfers On: 0

Transfers Off: 1

Days:



Route: KU..009
Vehicle: 60
Anchor: LNK
Start Time: 6:54 AM

Pickups: 78

Distance: 10.73 mi.

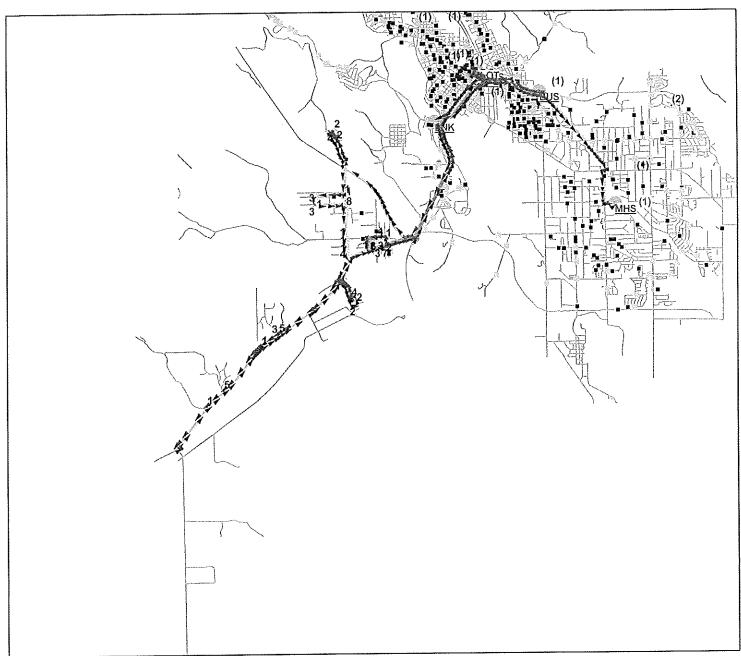
Desc: KU shasta / mills
Driver: Hoffman, Gerry

Max Load: 78

Arrival Time: 7:50 AM

Transfers On: 6
Transfers Off: 0

Days: MTHF



Route:

MKH..010

Vehicle:

87

Anchor: MHS

Start Time:

6:11 AM

Pickups: 88

Distance:

29.28 mi.

Desc: Stewart Lenox

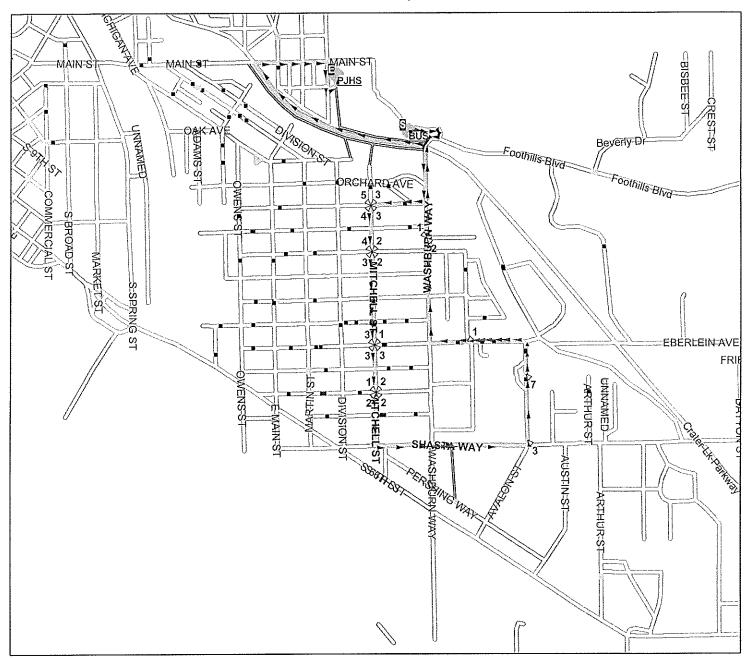
Driver: Hinshaw, Shawnee

Max Load: 88

Arrival Time: 7:40 AM

Transfers On: 0
Transfers Off: 4

Days: MTHF



Route:

POJH.011

Vehicle:

74

Anchor:

PJHS 7:08 AM

Start Time:

57

Pickups: Distance:

3.36 mi.

Desc:

Mills

Driver:

Distafino, Tim

Max Load:

57

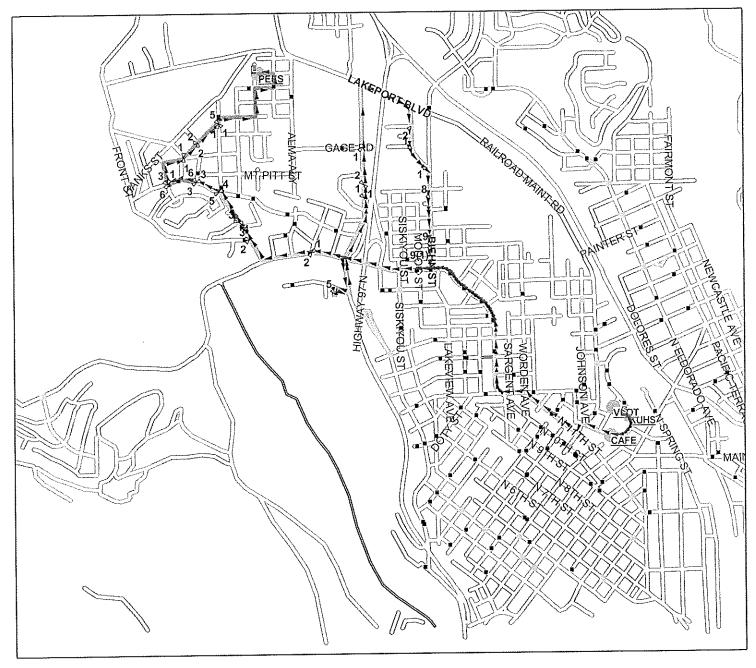
Arrival Time:

7:27 AM

Transfers On:

Transfers Off: 0

Days:



Route:

PEL..012

Vehicle:

79

Anchor:

PEES

Start Time:

7:40 AM 99

Pickups: Distance:

5.35 mi.

Desc:

PEL CITY

Driver:

Draper, Carla

Max Load:

99

Arrival Time: 8:15 AM

Transfers On: 0
Transfers Off: 0

Days:



Route:

MHS..013

Vehicle:

59

Anchor:

MHS

Start Time: 6:54 AM

Pickups:

101

Distance:

11.30 mi.

Desc:

MHS cottage/ harlan

Driver:

Gates, Mark

Max Load:

101

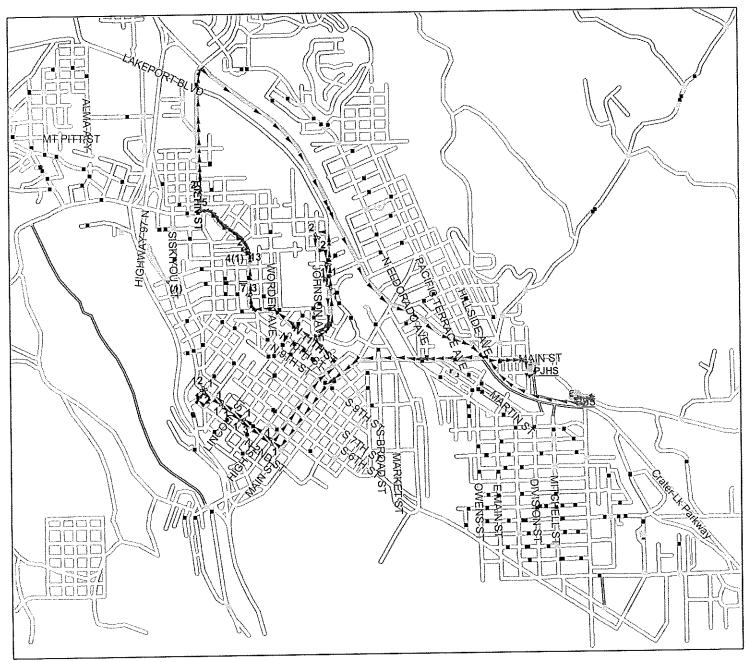
Arrival Time:

7:40 AM

Transfers On: 0

Transfers Off: 6

Days:



Route:

POJH.014

Vehicle:

57

Anchor:

PJHS

Start Time: 6:55 AM

Pickups:

70

Distance:

8.41 mi.

Desc:

Ore ave

Driver:

Deana, Grant

Max Load:

70

Arrival Time: 7:30 AM Transfers On: 0

Transfers On: 0
Transfers Off: 0

Days:

Attachment 4

Copy of survey given to Basin Transit Service riders.

Basin Transit Riders Survey

This survey is to help identify the reasons people use the bus. The results will be confidential and information will be used to document usage for the Basin STF Plan. You are <u>not</u> required to participate in the survey to ride the bus. Your assistance is voluntary and appreciated.

1. The Bus	is my prima	ary source of	transportation	YES	NO
2. I ride the	bus to:				
A) work	B) s	school	C) shopping	D) medic	al appointment
E) entertair	nment F) r	ecreation	G) everything - c	nly transpo	rtation source
3. The bus	schedule fit	s my needs:			
A) always	B) most o	f the time	C) sometimes	D) hardly	ever
E) not at all	l				
_	•	_	ns of transportation:	D) Drive	mysalf
	F) Bicycle	·	itii i iitiita aiiiiiy	D) Diive	myscii
Comments:		manufacture of the second seco			
	Т	hank you i	for your particip	ation	

Attachment 5

The following pages are the listing of vehicles available to Klamath County as a whole for Special Transportation eligible population. The list does not include vehicles owned by the assisted living facilities or the for-profit taxi and bus agencies that provide services purchased by STF providers.

Klamath Tribes

VEHICLE DATA					
LICENSE PLATE#	ENTER CURRENT ODOMETER MILEAGE	ENTER DATE	CHECK		
(if changed, also list VIN)	ODOMETER MILEAGE	ODOMETER	VEHICLE CONDITION		
,		READ			
07 Subaru Outback	11,536	6-25-08	New ☐ Excellent		
E240496			☐ Good ☐Fair ☐ Poor		
07 Honda Odyssey	14,459	6-27-08	⊠New ☐ Excellent		
E237534			☐ Good ☐Fair ☐ Poor		
06 Ford Bus	38,784	6-30-08	⊠New ☐ Excellent		
E237527		-	☐ Good ☐Fair ☐ Poor		
05 Chevy Uplander	37,214	6-30-08			
E231339			☐ Good ☐Fair ☐ Poor		
05 Chevy Venture	54,243	6-24-08	☐New ⊠ Excellent		
E231326			☐ Good ☐Fair ☐ Poor		
05 Honda CR-V	42,618	6-30-08			
E231330			☐ Good ☐Fair ☐ Poor		
03 Ford Bus	138,010	6-27-08	☐New ☐ Excellent		
E227735			☐ Good ⊠Fair ☐ Poor		
99 Dodge	194,101	6-25-08	☐New ☐ Excellent		
E213770			☐ Good ⊠Fair ☐ Poor		
99 Plymouth	179,187	6-25-08	□New □ Excellent		
E213766			☐ Good ⊠Fair ☐ Poor		

BASIN TRANSIT SERVICE FLEET INVENTORY August 18, 2008

BTS A	Accessible Feature	Make		License	Year	VIN#
PASSENGE	ER VANS					
05-01 Ra	mn	Chevrolet	Venture	E229636	2005	1GBDV13E55D135785
	mp	Chevrolet		E229637	2005	1GBDV13E85D126210
	amp	Chevrolet		E231313	2005	1GBDV13E25D125442
05 05 10	amp.		V V110011			
SERVICE V	VEHICLES					
*97-26		GMC Pick	ain 4WD	E200938	1997	1GTEK14R7VZ514686
97-20 97-27		GMC Pick	-	E203471	1997	1GTGK24R4VZ538412
			1			
STAFF VEI	<u>HICLES</u>					
*06-01		Ford Esca	pe AWD	E231345	2006	1FMYU92ZX6KA71657
*96-02		GMC Van	•	E199335	1996	1GKEL19W7TB521434
*98-01		Honda CR	V- AWD	E210351	1998	JHLRD1845WC094928
PASSENGE	DITICEC					
2001 Ramp		Gillig	Low Floor	E213796	2000	15GGB2213Y1071041
2001 Ramp		Gillig	Low Floor	E213795	2000	15GGB2215Y1071041
2002 Ramp		Gillig	Low Floor	E213794	2000	15GGB2217Y1071043
2004 Ramp		Gillig	Low Floor	E216697	2001	15GGB221911071809
2005 Ramp		Gillig	Low Floor	E216696	2001	15GGB221511071810
2006 Ramp		Gillig	Low Floor	E216698	2001	15GGB221711071811
2007 Ricon			Escort RE	E222226	2002	1N9EBAC642C084153
2008 Ricon	Lift	ElDorado	Escort RE	E22227	2002	1N9EBAC662C084154**
2009 Braun		Freightline	erCTS	E242997	2008	4UZAB0BV97CY46946
*9301 Lift-U	IJ	Gillig	Phantom	E165637	1988	15GCA0915J1082513
*9304 Lift-U	U	Gillig	Phantom	E165640	1988	15GCA0910J1082516
*9305 Lift-U	J	Gillig	Phantom	E165641	1988	15GCA0912J1082517
*01-04 Brau	un Lift	Ford	Aerotech 240	E219362	2001	1FDXE45S41HA84016
00-05 Ricon	Lift	Ford		E216655	2000	1FDXE45S1YHB64450
01 Brau	n Lift	Chance Tr	olley AH-28	E200929	1996	1C9S2HAS2TW535036

GVW's: Gillig Phantom 34,700; Gillig Low Floor 39,500; Aerotech 14,050; Escort RE 22,500

- Indicates vehicles which are owned fully by the District. All other vehicles have a lien held by ODOT.
- Indicates the bus replaced by the purchase of 2009

Klamath Basin Senior Citizen's Council

	VEHICLE	DATA		
LICENSE PLATE # (if changed, also list VIN)	ENTER CURRENT ODOMETER MILEAGE	ENTER DATE ODOMETER READ	VEHICLE CONDITION	
E237526 06 Eldorado Amerivan #4	26,708	9/30/2008	X New Good Fair Poor	
E216660 01 Dodge <i>VAN</i> #2	113,459	9/30/2008	New Good X Fair Poor	
E224681 03 Ford <i>VAN</i> #3	79493	9/30/2008	New X Good Fair Poor	
E212830 VH) 07 Eldorado Chev #6	21633	9/30/2008	X New Good Fair Poor	
			New Good Fair Poor	
			New Good Fair Poor	
			New Good Fair Poor	